



U.S. ARMY

GOOGLE WORKSPACE

TRANSITION AND SUNSET INFORMATION



BLUF: All Army Gmail users who want to retain email data must manually forward email to their A365 account (@army.mil) by February 28, 2025

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All current AGWS users have been provided an A365 account (@army.mil). Gmail users are responsible for forwarding data to their new A365 email.

Step 1:

- Update ID Card Online information (Organization, sub-org, location) at <https://idco.dmdc.osd.mil/idco/>. Failure to perform this step may result in email license removal by your Command.
- **Populate these fields with data (MIL):**
 - Duty Organization
 - Duty Sub Organization
 - Duty Install Location

Personal MIL

Personnel Status

Persona Type
Military

DoD Association
Active Duty member

Administrative Association
USA

Duty Organization

Duty Sub Organization

Duty Install Location

Step 2:

- Using AVD or NIPR computer, login to A365 account (@army.mil) at <https://www.ohome.apps.mil>. Contact local helpdesk or AESD if you need support.

Step 3: You **MUST** individually forward any emails you wish to retain to your new army.mil email account.

Notes:

- For assistance, contact local S6/IMO or open a ticket with the Army Enterprise Service Desk via <https://www.aesmp.army.mil/csm> or call **866-335-2769 (ARMY)**.
- Users can sign up for Azure Virtual Desktop (AVD) at <https://aka.ms/GoArmyAVD>.
- Users can sign up for Mobile Application Management (MAM) access which allows limited use of A365 Apps on a personal device (Apple, Samsung or Google). <https://go.mil/a365mam>
- Transitioning users have an F5 license and therefore are limited to utilizing the web version of Microsoft Office Apps and the desktop version of Teams.